

MySTAMP

Definition of service

The service consists in printing (at the customer's expense) on a specimen of the postal fee sign of the project proposed by the customer (photo, drawing, text or other content, e.g. logotype, trademark).

The possibilities of using "MySTAMP" sheets are various, depending on the celebration or event that will be commemorated on the logo, e.g. "MySTAMP":

- company advertising
- the company's jubilee,
- invitation to the ceremony/event,
- Advertising for local authorities/regional advertising,
- product/service advertising,
- a wedding,
- First Holy Communion,
- birthday/name,
- grandmother's day/grandfather's day..

*Wzorzec znaku opłaty
pocztowej do personalizacji*



"MySTAMP" becomes the property of the customer and can be used in any way you like, including to pay for the postal service. The minimum unit of sale is 1 sheet containing 9 printed templates of postage signs. The nominal value of one postage fee sign counts towards the fee for unregistered economic mail in domestic traffic in the "S" format up to 500 g.

Forms of service charges

The service fee is paid in advance:

- 1) by bank transfer to the bank account specified in the order form
- 2) in cash or another available payment instrument at a post office,
- 3) by credit card or bank transfer via a payment gateway available in the online store,
4. by postal order to the address:

Poczta Polska S.A., Sekcja Obsługi Zamówień in Lublin, ul. Wacława Moritza 2, 20-900 Lublin

Order placement

- at post offices (post offices or branches of post offices),
- via the Internet via the following website: <https://filatelistyka.poczta-polska.pl>
- by e-mail to: personalizacja@poczta-polska.pl
- by post to the Sekcja Obsługi Zamówień in Lublin, ul. Wacława Moritza 2, 20-900 Lublin,
- through sales services dedicated to business and institutional customers.

The order form is available:

- in post offices,
- on the website: <https://filatelistyka.poczta-polska.pl>.

Delivery time

The completion date of the service depends on the volume ordered once and is 10 working days - with a maximum of 10 sheets per order. Other completion dates are specified in detail in the Price List for a service.

The order completion date is counted from the day following the day of obtaining the confirmation of payment and acceptance for the realization of the project of the print fulfilling the formal and legal requirements specified in the Service Regulations.

Delivery methods

„MySTAMP” sheets are sent at the cost of Poczta Polska S.A. to the address indicated by the customer by Poczta Polska S.A. The parcels are issued in a post office after prior delivery to the addressee of the notice of arrival of the postal parcel.

Advantages / Benefits of the Service

- A simple and easy way to get an individual postage sign,
- possibility of personalisation of sent postal items,
- an attractive gift,
- "MySTAMP" is an original way to advertise your brand, products and services,
- wide access to the service - postal outlet network, Internet, sales services dedicated to business and institutional customers,
- The price depends on the volume.

If you have any questions or doubts, please contact us:

- at 81 728 54 18 (Monday to Friday from 8.00 a.m. to 3.00 p.m.),
- e-mail: personalizacja@poczta-polska.pl

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